



Part 1: Understanding

Galataport Istanbul

- Giving back to the city
- A meeting spot
- Creating an impact

Part 2: Sustainable Identity

Priority Goals

Agenda 2030 by AIVP

Part 3: The Impact

Results



"One of the most captivating locations of Istanbul had been off-limits to us for so many years.

Since day one, our main goal was to open up this unique coastal line to the residents and the visitors of the city and we were determined to preserve all it used to offer as the only port and the main commercial district of Istanbul."

Ferit F. Şahenk, Chairman and CEO of Doğuş Group



KARAKÖY

- Peninsula İSTANBUL located in the first
 4 buildings-with 177 rooms
- -50,000 sqm

The fifth building is -6,200 sqm Retail - F&B GLA

GLA = Gross Leasible Area

1,2 km long promenade 10 m extension towards the sea

- Retail F&B
- Hotel
- Retail F&B + Office Cruise Terminal
- Sea Drop Off Point

SALIPAZARI

29,000 sqm underground terminal

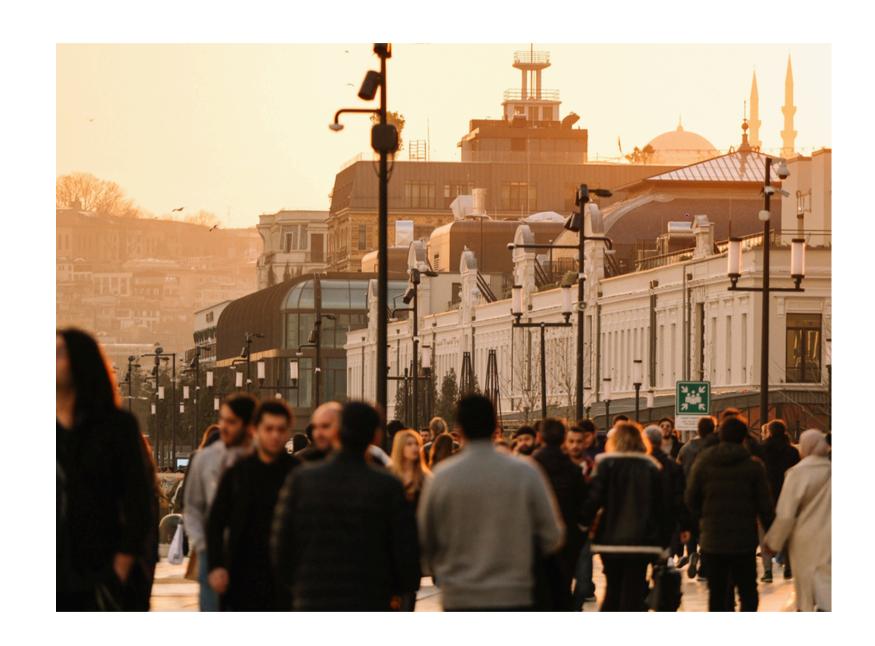
Total Retail & F&B GLA 61,427 sqm (229 units)

- Salıpazarı 53,831 sqm (158 units)
- Paket Postanesi 7,596 sqm (71 units)

41,000 sqm Office GLA 2,400 vehicles Carpark

	Units	Indoor	Outdoor
Retail	174	33.404,60	
F&B	55	14.734,76	

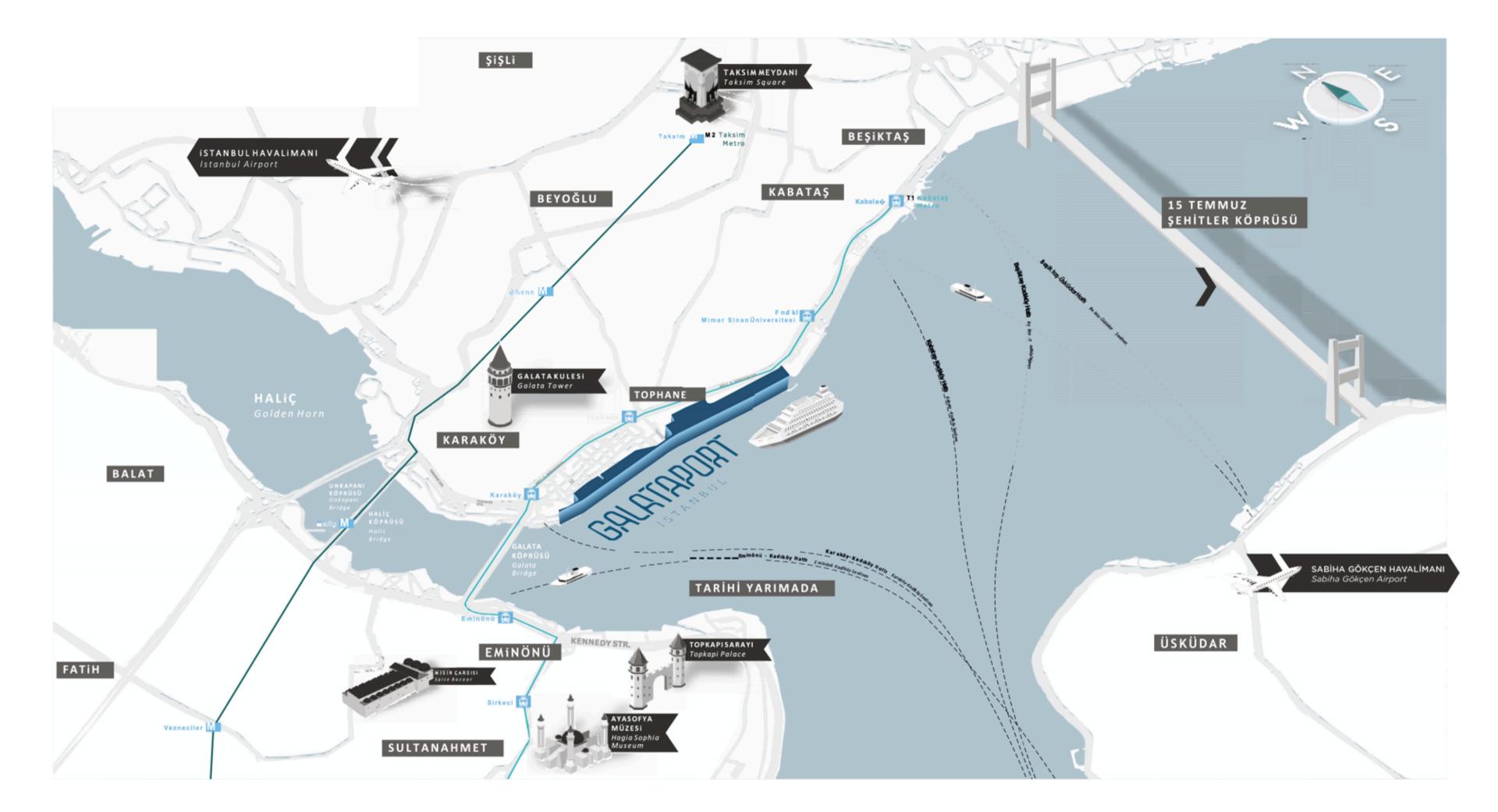
ARCHITECTURAL PLAN



Galataport Istanbul

Galataport Istanbul reattributes 1.2 kilometers of the Bosphorus waterfront back to the city by building the world's first underground terminal, redefining Istanbul's historic port into a buzzing gastronomy, arts & culture and shopping neighborhood, becoming Istanbul's favorite meeting spot since opening in October 2021.

Located in one of Istanbul's most culturally diversified historic districts with breathtaking views of the Bosphorus and the Historical Peninsula, Galataport Istanbul has been designed with a horizontal open-air urban planning approach with accessible low-rise buildings, in harmony with the historical texture of the area, offering its guests a breath of fresh air in a healthy and safe atmosphere.

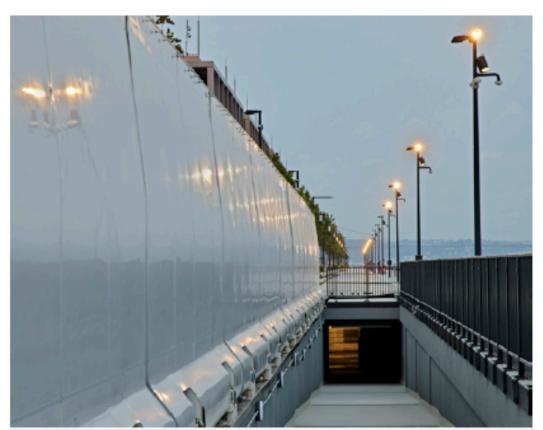


The project's vision has always been to rehabilitate the area and give it back to the city.

During the construction period, aim was to take a special care to minimize the project's environmental impact and reduce its carbon footprint. This approach and spirit were present from design to construction, to management and operation.

The underground terminal and 176 hatches are advanced innovations and technologies to conduct the cruise operations simultaneously with all the social activities on the ground level transforming Istanbul's historic port into a vibrant hub for gastronomy, art, culture, and shopping through innovative engineering and architectural works.







The Unique Hatch System & Passenger Ramps

Istanbul's favorite meeting spot.

With the true innovation consisting of an underground cruise terminal and the flexible hatch system,
Galataport Istanbul is able to reintroduce this precious area back to society, creating a destination for locals and global visitors.

With the various activities and targeted investments, Galataport Istanbul has rapidly become the city's favorite, most cosmopolitan, and easily accessible meeting place, paying tribute to the area's deep cultural roots.











Creating an Impact



Regeneration

Galataport Istanbul has been meticulously planned to preserve and transmit the area's cultural richness and heritage to future generations.



Sustainability

Galataport Istanbul explores how sustainable design can be implemented within an existing urban framework by utilizing local resources, engaging the community, respecting the authentic culture and architecture and implementing cutting-edge systems.



Melting Pot of Cultures

Galataport Istanbul fosters a cultural and artistic area accessible to everyone, providing societal benefits, supporting young artists, and encouraging participation.



Regeneration

Nestled in the heart of Istanbul within the historic Karaköy district, which dates back to the 12th century, this area served as a harmonious residence for people of diverse religions, nationalities, and languages throughout its history. Galataport Istanbul pays homage to this storied past by seamlessly blending the new with the old, offering a warm welcome to all who desire to experience Istanbul like a local.

The design of Galataport Istanbul places a strong emphasis on naturally integrating and enhancing the user experience. This approach encompasses everything from architectural elements to retail selection and event activations. The retail mix showcases heritage brands of the city, thoughtfully redefined to align with contemporary retail trends, alongside experiential boutique offerings tailored to various tastes and customer segments. This philosophy extends to the realm of gastronomy, where a diverse array of local and international brands provide a wide range of flavors from both Turkish and global cuisines.



Sustainability

While working and developing this project, much attention was paid to the environmental impact due to the site's location adjacent to the Bosphorus strait, a prominent seaway and a habitat to marine life. Sedimentation control, spill control and measure to mitigate unwanted pollution with a specialized marine team available around the clock are some of the strictly adhered to measures that Galataport Istanbul enforced.

With the same careful consideration, dust pollution and noise pollution were also strictly controlled through vibration mitigation measures, as the site is adjacent to historical buildings such as Tophane Fountain, Tophane Clock Tower, Nusretiye Mosque and Kilic Ali Pasa Mosque, all very important structures from the Ottoman period.





Melting Pot of Cultures

Galataport Istanbul has emerged as a cornerstone in the city's cultural and artistic calendar, particularly through the Beyoğlu Cultural Road Festival. It also hosts major sports events, including the Fanzone and celebration activities for the Turkish Women's Volleyball Team, champions of the 2023 CEV Women's Volleyball European Championship. Memorable moments have been created through matches between the MSC cruise ship's volleyball team and the metropolitan municipality's young women's volleyball team.

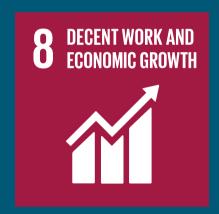
The jazz festival, which brings music to the Bosphorus, and free yoga sessions aimed at promoting healthy living, allow both city residents and tourists to connect seamlessly with the port. Galataport showcases the culture and identity of the port to every visitor and displays its grandeur with the frequent docking of ships.





Priority SDGs



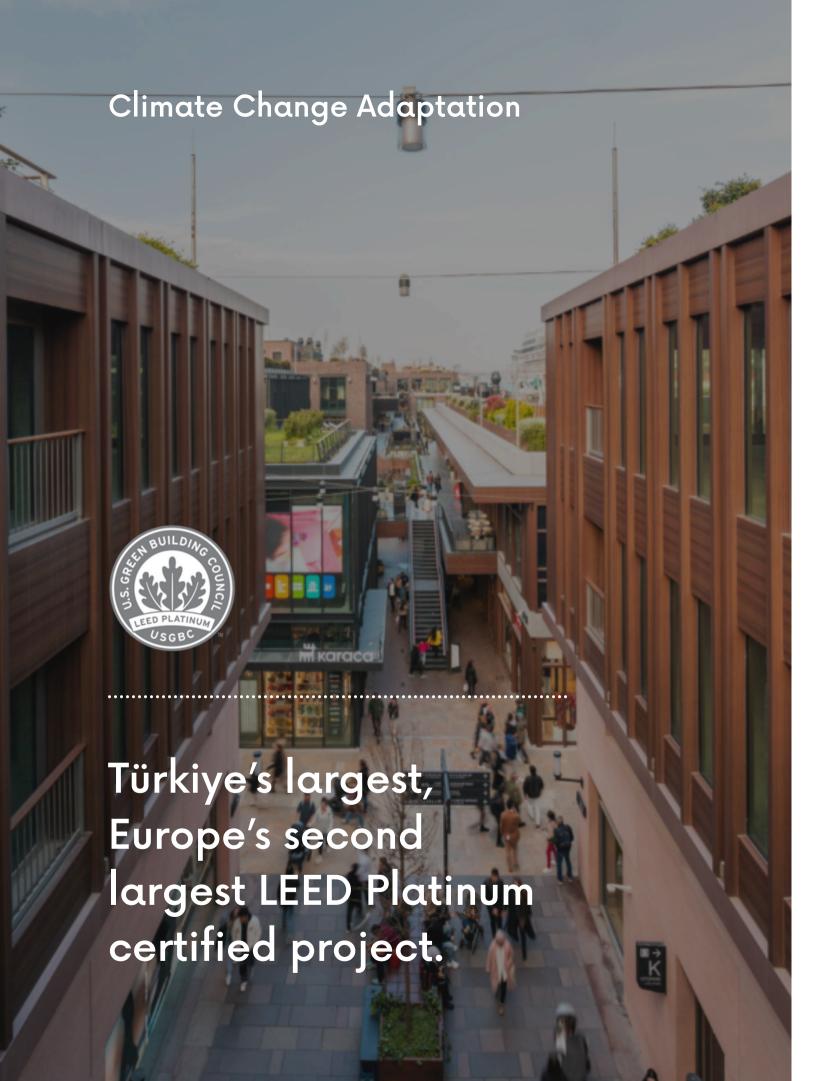












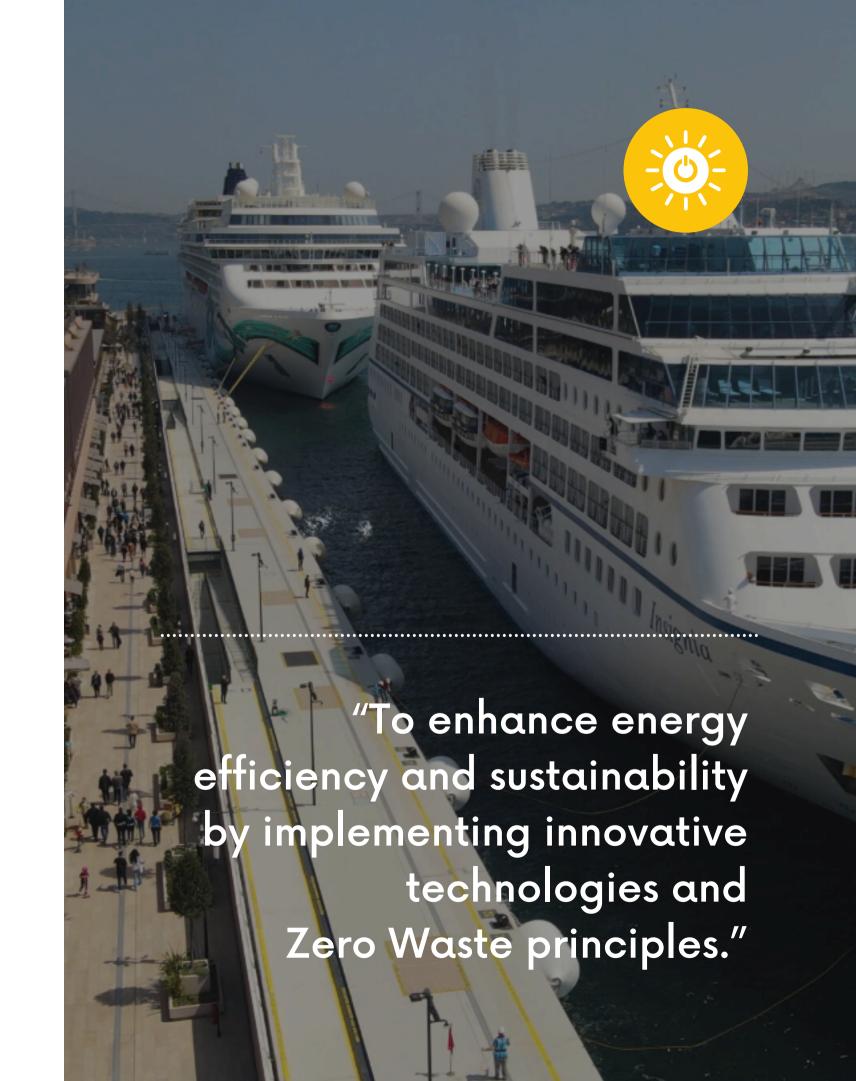
Galataport Istanbul passed the Gold certification target and received the **LEED Platinum** rating after taking into consideration a multitude of sustainability measures such as a highly efficient HVAC design with seawater hydrothermal cooling, exceeding international sustainability standards for indoor air quality, energy efficiency and water efficiency as well as environmentally conscious construction practices.

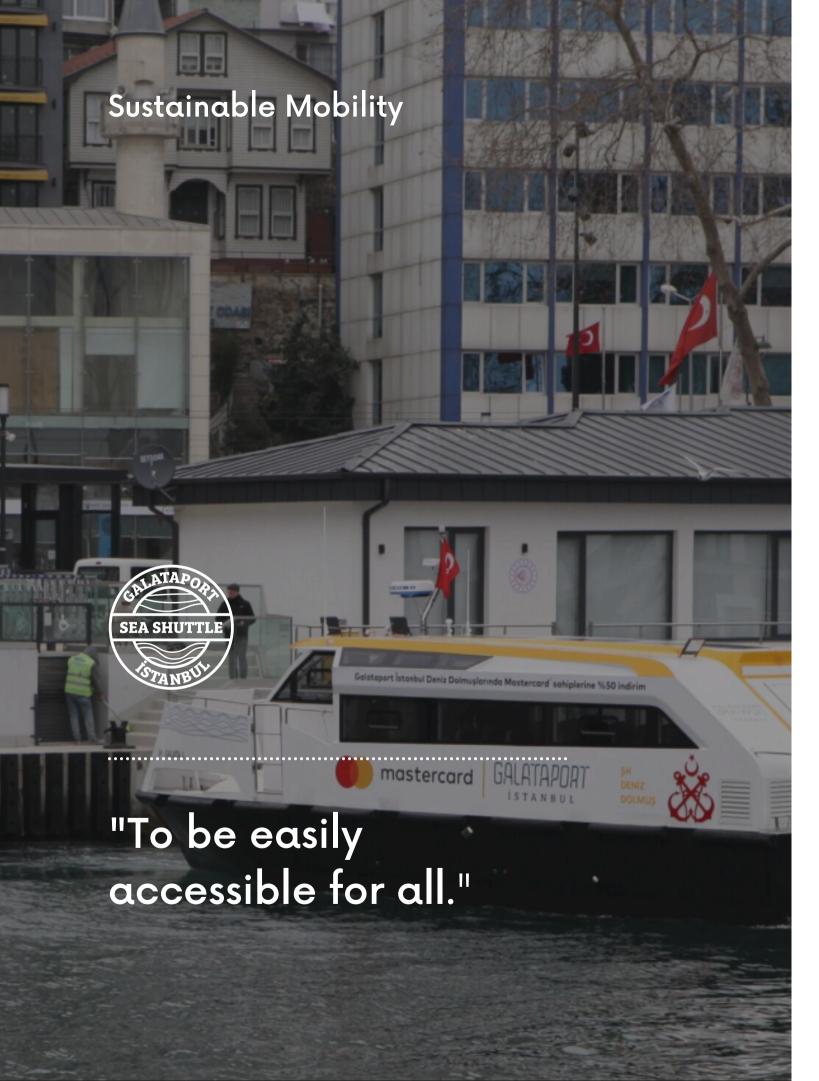
Energy Transition & Circular Economy

Building energy consumption is minimized through the use of energy-efficient building technologies and materials. In December 2023, the ISO 50001 Energy Management System was established and certified by a TURKAK-approved company. Despite not being legally required, Energy Audit reports are regularly prepared, and continuous plans are made to enhance the energy efficiency of Galataport's buildings.

Energy consumption is reduced by using seawater for cooling in heating and cooling systems, and condensate water is collected and reused in reservoirs. In line with **circular economy and Zero Waste principles**, waste is segregated at the source, and all recyclable waste is sent to recycling facilities. Thanks to water-oil separators at Galataport, electricity is generated through a licensed company.

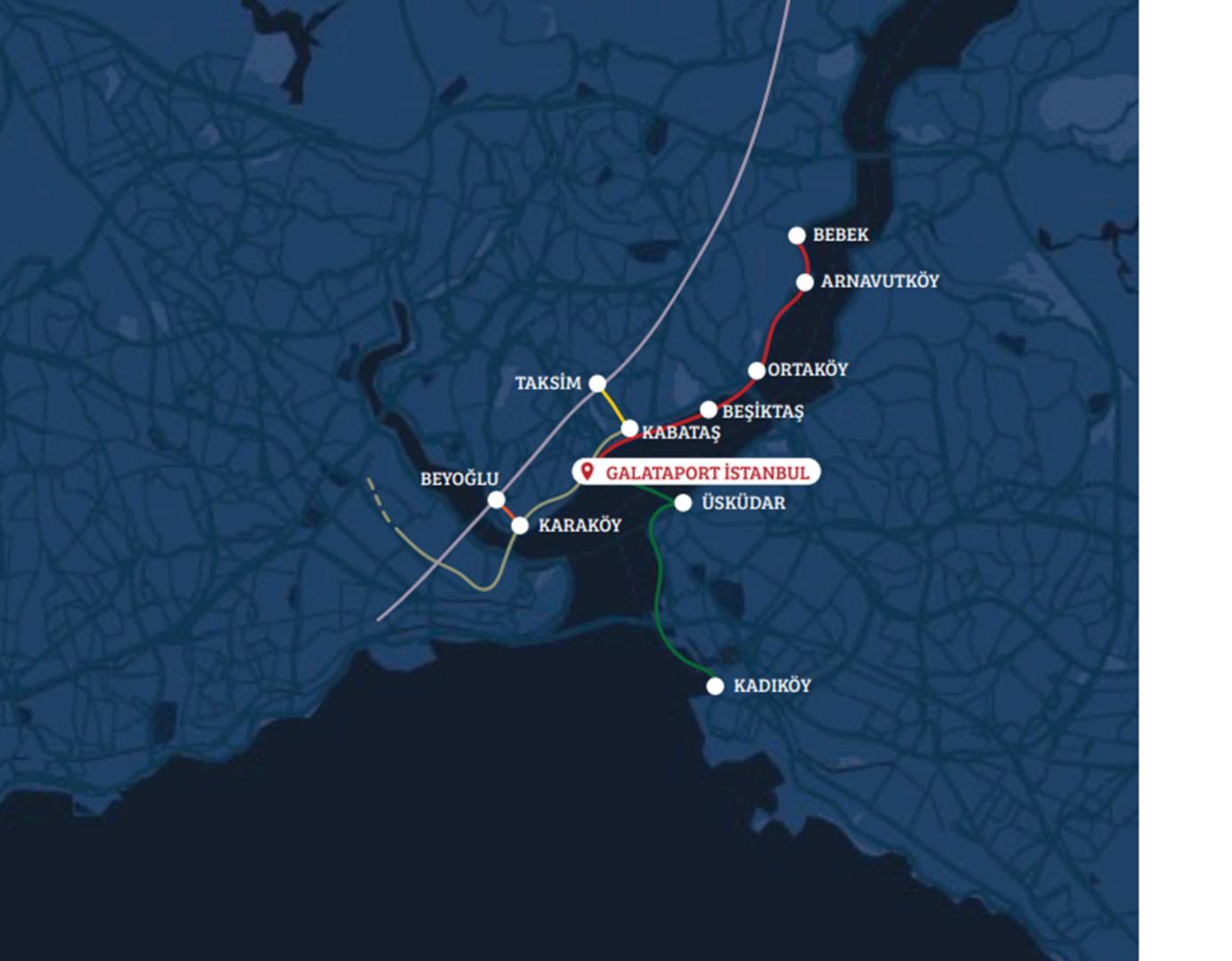
Since surface temperatures are higher in dense urban areas compared to natural environments, extensive landscaping areas have been created at Galataport Istanbul to mitigate this effect and reduce the heat island effect. Energy-efficient building technologies and lighting systems have been installed to reduce the carbon footprint





Galataport offers sustainable transportation solutions to reduce carbon emissions: piers for sea taxi users, bicycle and electric vehicle parking spaces, electric vehicle charging units, and tour boats departing from the Galataport pier for cruise passengers to explore Istanbul. To prevent cruise ships from causing heavy traffic, the Galataport-Beyazıt touristic tram was implemented by the Istanbul Metropolitan Municipality. This tram line, which started operations in 2023, has special intermediate stops exclusively for cruise passengers. Additionally, in collaboration with Istanbul Şehir Hatları, Sea Shuttle transportation vehicles operating from various piers on both the European and Anatolian sides have been introduced, providing an environmentally friendly transportation alternative to reach Galataport via the sea. Furthermore, the facility includes an underground parking lot with a capacity of 2.300 vehicles.

To facilitate **easy access** to public transportation for cruise passengers in Istanbul, a transportation card distribution point has been established within Galataport. **A convenient travel** program is being planned in collaboration with IGA, where cruise passengers flying in from abroad and departing from Istanbul can have their luggage checked in at their first check-in and delivered to their cabin on the ship.



T1 Kabataş - Bağcılar Tramvay Hattı
Tram Line

M2 Yenikapı - Hacıosman Metro Hattı Metro Line

F1 Taksim Kabataş Füniküler Hattı
Funicular Line

F2 Karaköy Beyoğlu Tarihi Tünel
Tunnel (Heritage Funicular)

Galataport İstanbul Deniz Dolmuş
Bebek - Galataport İstanbul Hattı

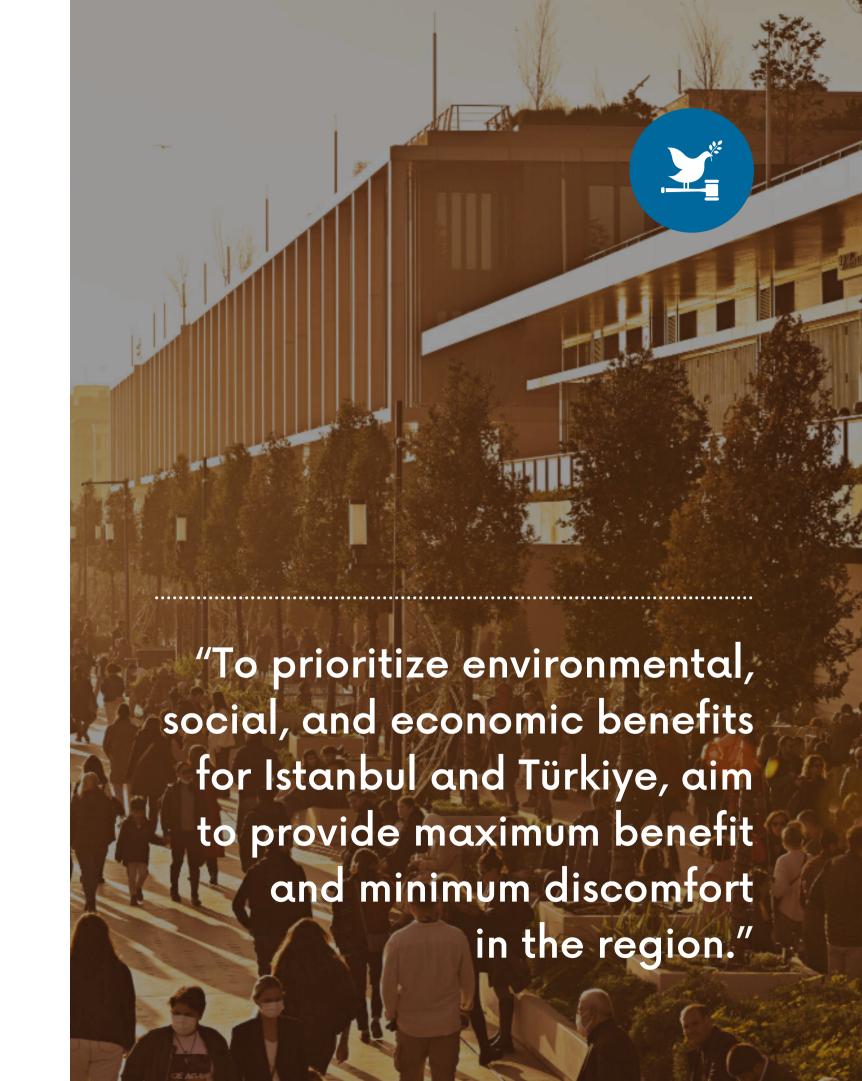
Galataport İstanbul Deniz Dolmuş Kadıköy - Galataport İstanbul Hattı

Renewed Governance

From the construction to the management phases, a strong team stands behind the rejuvenation of Galataport Istanbul's waterfront, where thousands of dedicated teammates, often unsung heroes, injected innovation to harmoniously implement various functions and **unite as one entity**.

Galataport is visited by 30,000 guests on weekdays and 50,000 on weekends. The management team maintains contact with cruise line professionals, government offices, Turkish Airlines, the Turkiye Tourism Promotion and Development Agency, and civil associations to further develop cruise business in Türkiye and increase calls from all regions connected to our port, including the Black Sea, the Aegean, and the Western Mediterranean. Galataport Istanbul has been designed and positioned as a 'home port' due to its geographical location, variety of hotels in town, and rich historical and archaeological heritage.

The critical needs of cruise ports have been met with the **Berthlog** system, developed through collaboration between Doğuş Technology teams and Galataport Istanbul's expertise. This comprehensive program includes a dock reservation system, algorithmic docking plans based on ships' characteristics and operational details, personnel and equipment planning to maximize operational efficiency, and the tracking of all financial processes and reports, ensuring sustainable operations.





With this perspective, from the construction to the facility management period, thousands of people, hundreds of institutions and organizations, ranging from corporate employees to business partners, from journalists to academic institutions, from different state dignitaries to NGO managers, were welcomed at Galataport Istanbul and had the opportunity to listen to and experience Galataport Istanbul firsthand. Galataport Istanbul hosted local and foreign students studying in various fields such as architecture, engineering, marketing, and maritime as a natural laboratory, offering seasonal internships and passing on innovative work to younger generations.

The importance given to stakeholder communication and sustainability garnered great acclaim both domestically and internationally before the opening of Galataport Istanbul. In 2020, Galataport Istanbul was awarded the "Eastern Mediterranean Cruise Port with the Highest Commitment to the Sector During the Pandemic Process" by the MedCruise. The award was given for the measures developed with sensitivity to COVID-19, such as dialogue between ports and cruise companies, close cooperation and communication within the sector during the pandemic.

Galataport Istanbul continues to inform and host its stakeholders with a proactive communication approach, just as it did during the project development and construction period.

Galataport Istanbul offers an **equal working environment** for all employees. While women managers serve in many functions such as male-dominated, port operation, facility, and security worldwide, gender equality is also prioritized in terms of salary and other rights.

Port Culture & Identity

Galataport Istanbul has transformed the area into a new ecosystem for Istanbul. This environment creates a neighborhood that integrates cruise ships, passengers, crew, local and foreign visitors with recreational and cultural areas, and offices. One of the most common inquiries received at the call center or visitor center is:

"How can I go on a cruise?" This question highlights how Galataport is raising

"How can I go on a cruise?" This question highlights how Galataport is raising awareness about the cruise industry in Istanbul.

Locals and tourists staying in nearby hotels can now jog and enjoy the coastline, a possibility that wasn't available in the old port facility. Galataport organizes various events such as concerts, exhibitions, and special days for children, providing additional opportunities for interaction with the locals. The mobile app announces events and offers, and organizes prize draws in a modern and user-friendly manner. It also offers exclusive discounts at over 70 stores for cruise passengers & crew, and provides free Wi-Fi to all visitors.

Galataport fosters a cultural and artistic area accessible to everyone, providing societal benefits, supporting young artists, and encouraging participation, particularly in Karaköy and its environs. With a diverse array of events under the auspices of the Türkiye Ministry of Culture and Tourism, Galataport has emerged as a cornerstone in the city's cultural and artistic calendar, particularly through the Beyoğlu Culture Road Festival. It also hosts major sports events, including the Fanzone and celebration activities for the Turkish Women's Volleyball Team, champions of the 2023 CEV Women's Volleyball European Championship. Memorable moments have been created through matches between the MSC cruise ship's volleyball team and the metropolitan municipality's young women's volleyball team.

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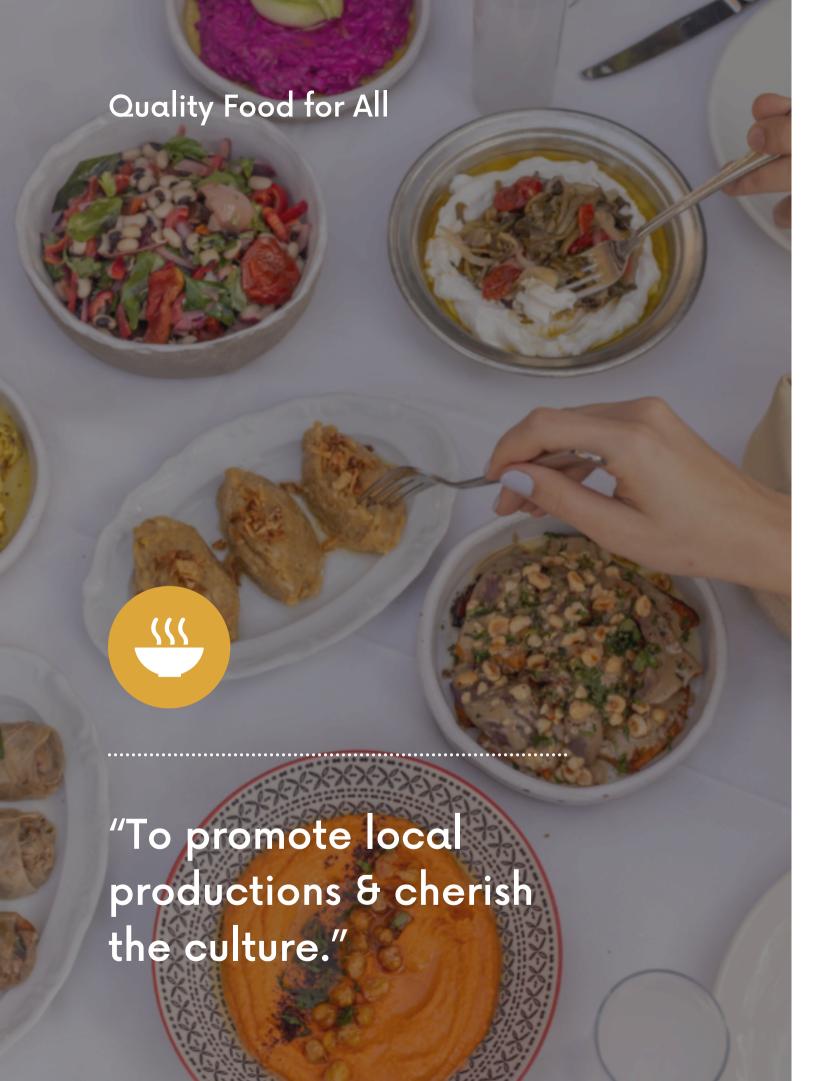
"To honor the deep cultural roots & raise awareness about the cruise industry in the city."



"Once the main port of the city since old time, it would now be an understatement to call Galataport Istanbul only a cruise port with all it brings to the city and to our country.

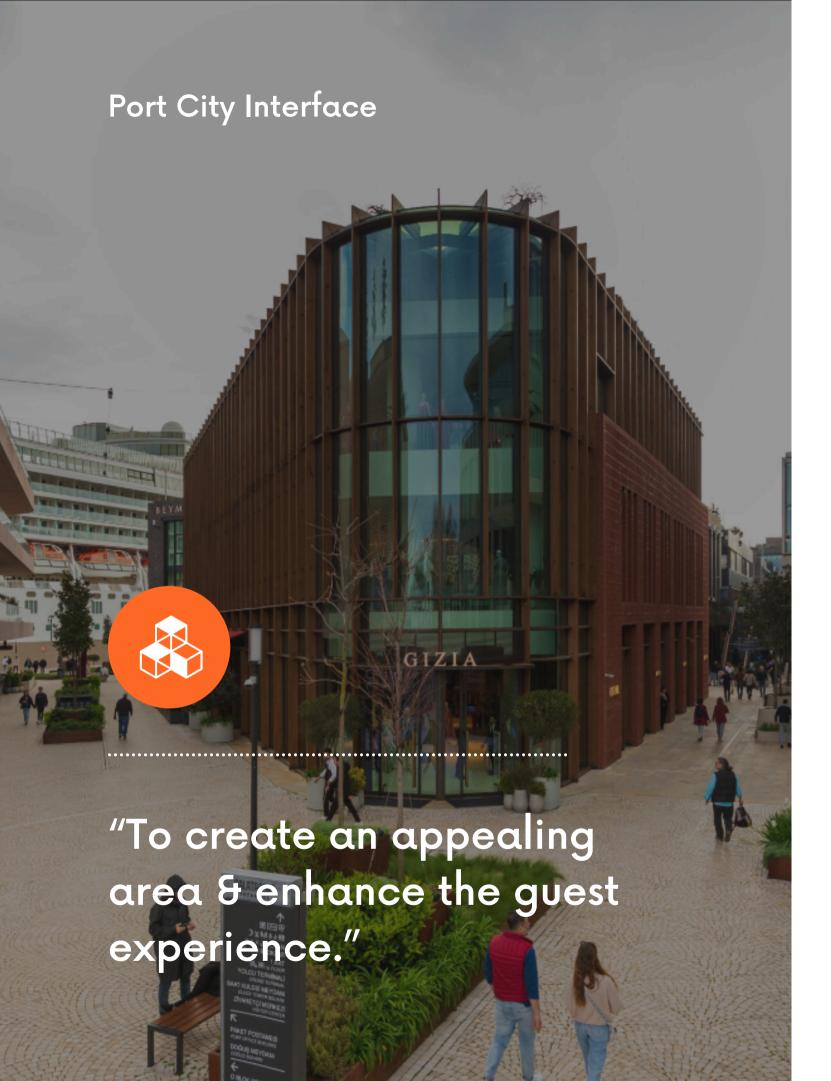
It has regenerated the historic port into a new neighbourhood, creating one of the most popular meeting points of Istanbul. From being one of the main stops of the Beyoglu Culture Road to becoming the new gastronomic and shopping center of the city, Galataport Istanbul, reflecting the richness of different cultures, is now a point of attraction for both locals and tourists who would like to have a real glimpse of Istanbul."

Mehmet Nuri Ersoy, Republic of Türkiye Minister of Culture and Tourism



Galataport Istanbul, situated in a location that housed various cultures in history, is also home to local and foreign gastronomy brands, which offer a vast range of tastes from **Turkish and world cuisines**.

Visitors can try local and world tastes prepared by world-leading chefs by the Bosphorus. Supply operations are meticulously managed to deliver essential food items such as tons of red meat, fish, or tens of thousands of eggs weekly to cruise ships.



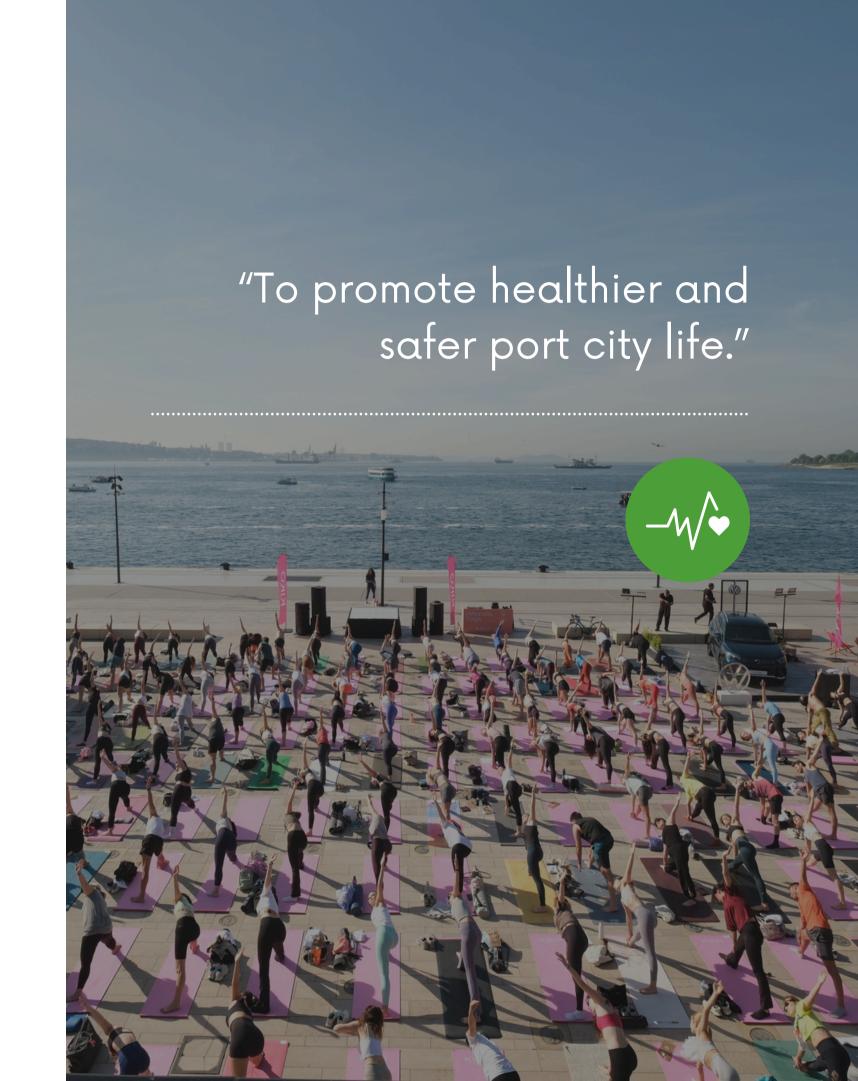
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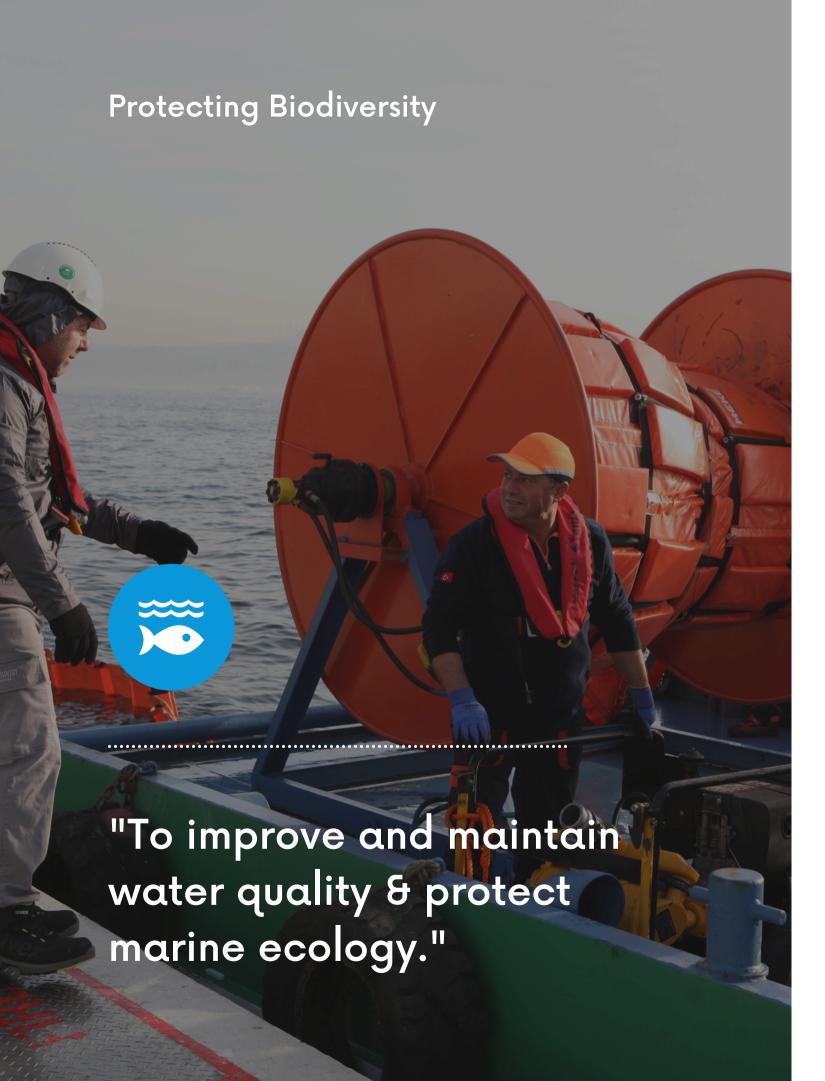
Galataport offers a variety of living standards for both locals and tourists alike. With an urban planning approach that integrates visitors seamlessly into a neighborhood organic to the city, Galataport brings this concept to life with its low-rise buildings, individually designed squares, and streets. By honoring the deep cultural roots of the area, Galataport Istanbul has quickly become a popular and easily accessible meeting point in the city. Moreover, by attracting a large number of tourists, Galataport supports local shops and businesses along the Karaköy-Eminönü route, revitalizing not only its own restaurants and cafes but also bolstering the surrounding community.

Health & Life Quality

Galataport Istanbul offers a historic port spanning 112,000 square meters of privately zoned area and a wide 1.2 km stretch that is entirely open to the public. Operating 24/7, it is accessible to everyone at any time. Serving as both a living space and a social gathering point, Galataport is designed to meet the needs of all visitors while ensuring sterile environments throughout. With a focus on safety, it employs a secure structure that prioritizes the protection and safety of guests.

In line with its healthy living culture, local and foreign visitors are also reached through activities that are beneficial for mental and physical health, relaxing, healing, and refreshing.





Endemic plants to Istanbul and efficient irrigation systems help save 50% more water and the use of landscaped areas and green roofs are expected to reduce the heat island effect.

To **protect the marine ecosystem**, collaboration with professors from the Faculty of Fisheries of Ege University is ongoing. Since the construction phase of Galataport, periodic underwater imaging and marine ecology monitoring have been conducted based on the professors' monitoring results. This helps observe any changes in the existing flora and fauna, fluctuations in species numbers and diversity, and the presence of invasive species. When cruise ships dock at Galataport for refueling, they are required to obtain oil spill barrier deployment services, ensuring that the marine ecology remains unaffected in case of potential leaks or accidents.





Total Visitors

31.000.000

Expected Visitors by 2030



250 Cruise Ships in 2024

450.000
Passengers & Crew in 2024

Environmental



Cruise companies have started operating their popular Bosphorus cruise excursions from Galataport's shelter/pier to cancel the use of tour buses and save a minimum of approximately;

1000 big size buses per year

137,9 ton

Minimum Emission Gas Reduction/Year



All Galataport buildings use Bosphorus seawater as a coolant rather than cooling gases, which saves 34% energy, reduces carbon emissions, and replaces harmful cooling gases that contribute to climate change.

34%

Energy Saving



Endemic plants to Istanbul and efficient irrigation systems help save 50% more water and the use of landscaped areas and green roofs are expected to reduce the heat island effect.

50%

Water Saving

Reduction of carbon emissions from vehicles



30 BIKE PARKS

Encouraging bicycle usage by creating bike parking areas



140 E-VEHICLES PARKS

10 E-CHARGE STATIONS

Encouraging the use of lowemission, fuel-efficient, and electric vehicles by creating priority parking spaces and 10 charging stations



SEA SHUTTLES

Increasing the use of public transportation
8 Sea Shuttle services

Waste management and use of recycled materials



75% RECYCLING

The rate of hazardous waste generated from construction that is separated and sent for recycling

20%

The proportion of construction costs accounted for by the use of materials with recycled content

Local & healthy material usage



80%

The usage rate of environmentally certified products relative to the total volume of the building



30%

The proportion of construction costs accounted for by the use of local materials

Touch points

Visitor Center & Info Points

From a detached and inaccessible port to an inspirational, vibrant, inclusive, and socially sustainable neighborhood.

7.500

Monthly avg. applications to

Visitor Center

Plan Your Day

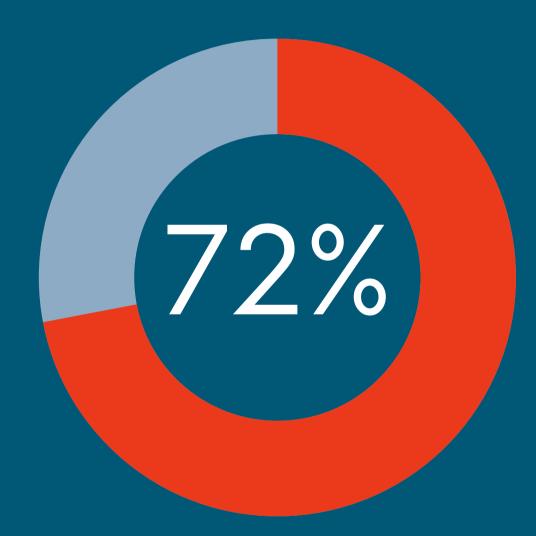
Itinerary service based on time constraints and interests 2nd Most Asked Question

"How can I go on a cruise?"

Over 35%

Brands at Galataport which give offers for passengers & crew

Social



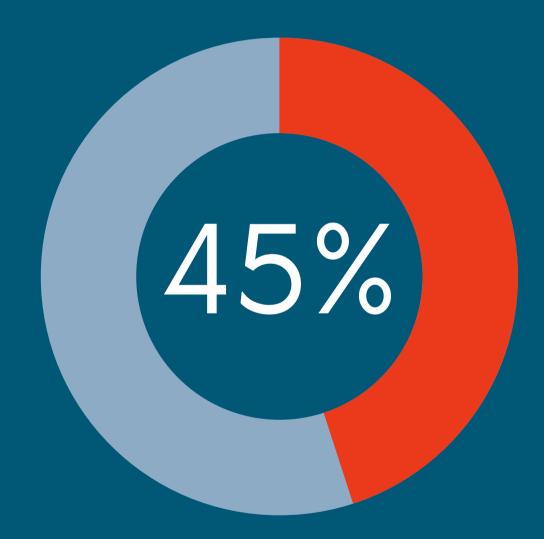
Increase in arts and culture attractions in local vicinity

Since 2021

60 Events

1.100.000

Participants



The ratio of female employees to male employees



4.500
Direct Employment

20.000
Indirect Employment

Touch points

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Brands at Galataport which give offers for passengers & crew

Results of the progress



Port of the Year



red<mark>dot</mark> design award



Galataport Team: Eco-Conscious Entrepreneur & Personality



Best New Development Project









Sports-Oriented Communication

